

# LOVE THEATRE?

Founded in 1967 with only a handful of people, The Usher Corps has grown to be 250 members strong and consists of a dedicated team of students and community members.

Volunteers give the valuable gift of their time, and we welcome and appreciate all who contribute in this important way. From ushers to mailing crews, committee members to office assistants, the volunteers are an integral part of the daily operation of Miller Auditorium. Volunteering not only enhances Miller activities, but also creates rewarding opportunities for social contact in an exciting atmosphere.

**WHAT USHERS DO** Ushers arrive approximately 60 minutes before the posted curtain time for a particular show. They are informed of the specifics for that evening's event, emergency policies and are notified of any schedule changes. They also stuff programs and tend to any other pre-show needs. The ushers stay until 10:30 or 11 p.m., depending on the length of the performance, to help clean the seating area.

**BENEFITS** Volunteering as an usher has its perks as well! Ushers get to see the performance free of charge, meet new friends and greet friends they haven't seen in a while.

**HOW TO SIGN UP** Anyone is welcome to be a part of the Miller Auditorium Usher Corps. To be an usher, you must be at least 18 years of age or a student at Western Michigan University. You will also need to complete an online application.

All ushers need to attend a training session before their first ushering assignment. During this training we will go over customer service, auditorium and university policies/procedures, and take a tour of the building. This training is in addition to the organizational meetings held each semester, where ushers are updated on policies/procedures and receive a schedule of events that need ushers.

After you have filled out the online application and attended a training meeting, you will be able to sign up to usher for performances.

**ADVANCEMENT OPPORTUNITIES** The Usher Corps has many student opportunities for advancement. There are approximately thirty paid area manager positions. There are between eight and twelve area managers working at any given performance. Area managers are responsible for overseeing their designated part of the auditorium during a performance. This includes handling questions and problems regarding seating, cleaning the seating area after a performance, and the safe and orderly evacuation of patrons in case of severe weather.

MILLER AUDITORIUM  
**USHER  
CORPS**

If becoming a member of The Usher Corps sounds like something you would like to do, please call or email Shannon Rininger, Patron Services Manager at **(269) 387-2320** or [shannon.rininger@wmich.edu](mailto:shannon.rininger@wmich.edu)

[www.millerauditorium.com/about/usher\\_corps.html](http://www.millerauditorium.com/about/usher_corps.html)